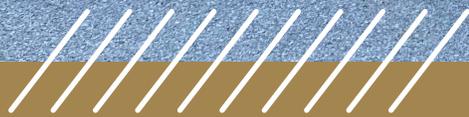




ANNUAL

REPORT



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2024

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MESSAGE FROM THE INTERIM CHIEF OF POLICE



This 2024 Annual Report reviews the University Park Police Department's dedication to proactive policing, community engagement, and professional development. The department achieved remarkable success through efforts that embraced strategic initiatives, ongoing training, and collaborative partnerships to improve the town's safety and attractiveness.



In 2024, the department experienced both opportunities and successes. Chief H. Baker served as our leader until July 1, guiding the department with dedication. As Interim Chief of Police, it has been an honor to lead a committed team devoted to ensuring the safety and well-being of our community. The team continued with the spirit from the previous year of commitment and resilience. Our staff remains steadfast in resolving road safety issues, lowering crime rates, and keeping a visible presence in the town. The officers ensured that the Traffic Enforcement Initiatives effectively reduced road dangers and speeding behavior by targeting heavy traffic regions. The Home Protection Rebate Program enhanced home protection, reinforcing the dedication to crime prevention.

Throughout the year we faced challenges that tested our adaptability. Through a professional team committed to success, we beat all odds. Our approach continued to prioritize the development of strong community relationships, and we actively interacted with neighbors through community events.

The department has made substantial strides in professional development by equipping officers with the essential knowledge to tackle emerging law enforcement challenges. As a department, we ensured that we allowed more excellent data-driven decision-making and operational effectiveness. Looking ahead,

we are ready to build on the successes of 2024 to shape even stronger outcomes in the future. As a department, we adopt a strategic approach to expanding policing activities. We are also working on developing collaborations with neighboring jurisdictions to enhance traffic safety and community engagement. Further incorporating modern technology into our operations is also a development that we are working to achieve. These measures guarantee that University Park remains a secure and friendly town for residents and visitors.

I convey my heartfelt appreciation to the residents of University Park for their support and partnership. With their love and commitment, we achieved success. I encourage the men and women of the University Park Police Department to continue with their everlasting devotion and service to our community. They have made it easy for the department to meet its mission and vision effortlessly. Through our collaborative efforts, we have created a lasting positive effect that upholds the high standards required of our department in the years to come.



ABOUT US

Mission Statement

The University Park Police Department will work in partnership with our citizens, providing a safe environment and enhancing the quality of life consistent with the values of our community. We are committed to adhering to the values of:

- ▲ Integrity
- ▲ Openness
- ▲ Professionalism
- ▲ Respect
- ▲ Responsiveness
- ▲ Sensitivity

To accomplish this mission, the department will:

- ▲ Deploy officers to maintain order a sense of security in the town.
- ▲ Enforce applicable laws and ordinances that proactively prevent, detect, and deter criminal activity.
- ▲ Take significant steps to protect town resources.

Vision Statement

The University Park Police Department will foster a relationship with the town's citizens rooted in mutual trust, respect, and pride. We will strive to value the dignity and rights of everyone we interact with, creating an environment where responsibility and service reflect justice and equity. We pledge to provide determination, inspiration, and compassion to fulfil the department's mission.



OUR TEAM

Staffing Overview

The department has a dedicated and professional staff devoted to operational excellence and community service. The department is organized to guarantee efficiency, swift response, and proactive policing.

Despite obstacles in recruiting across the law enforcement sector, the agency made significant strides in filling its positions. Throughout the year, we received 15 applications and hired three new officers who exemplified the ideals of community policing. The hiring consisted of one experienced officer and two entry-level officers. The year ended with two vacant positions: a Chief of Police and a sworn officer position. These key positions within the department require highly skilled individuals to promote the organization's mission and vision.



A critical component of our department's success is attracting, developing, and retaining talent. Attracting the right candidates in any institution is a component that revolves around the culture and structure of the institution. Developing and retaining such talents is an attribute that follows multiple considerations, including personal and professional drive. Talent is an essential component that has been influential in ensuring we operate efficiently and effectively. The table below provides a visual representation of the positions within the department.

Department Positions Overview

POSITION

NUMBER OF PERSONNEL

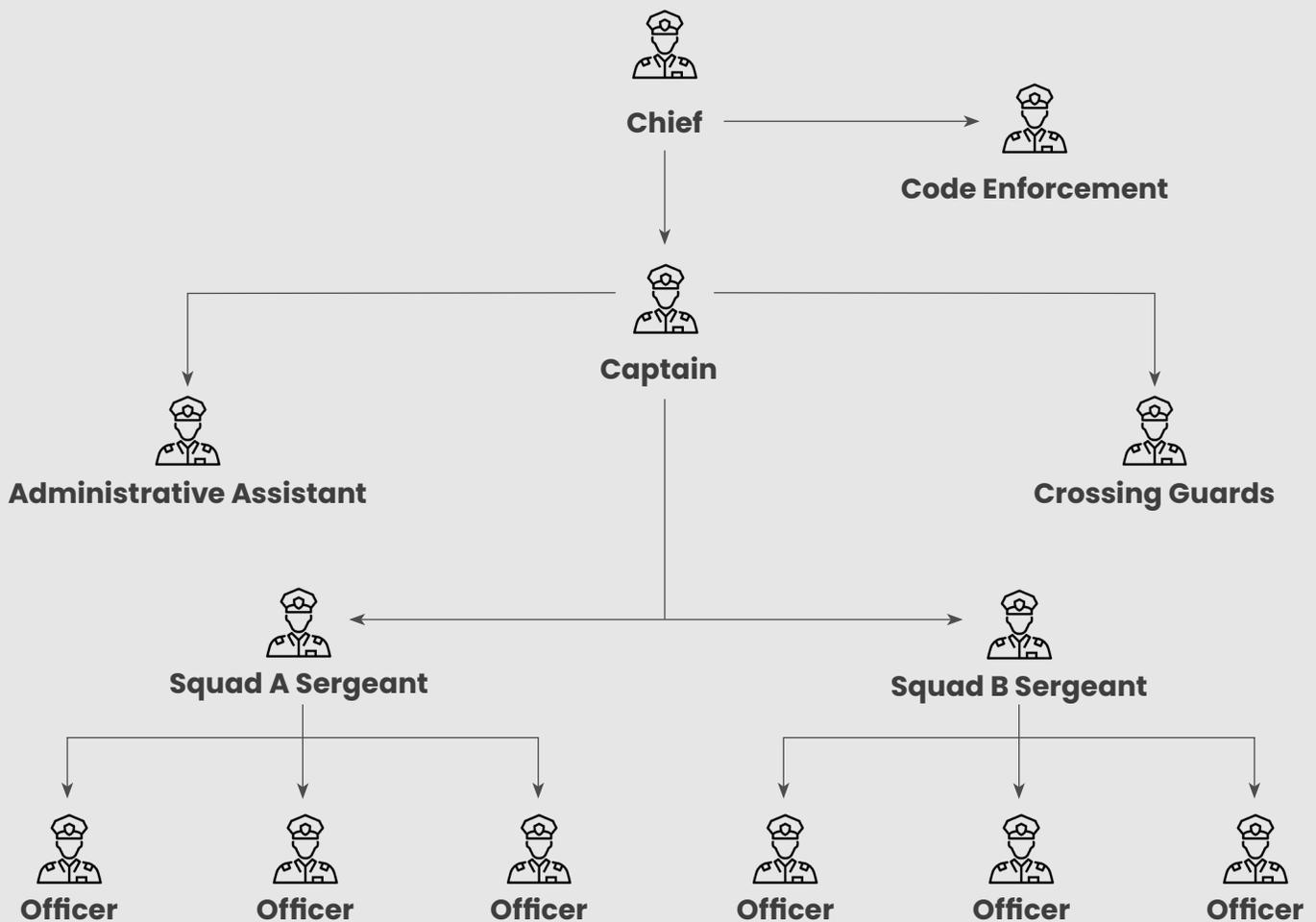
Chief of Police	1
Captain	1
Sergeants	2
Officers	6
Administrative Assistant	1
Code Compliance	1
Crossing Guards	2

Strategic Priorities

The University Park Police Department remains focused on:

- ▲ Recruitment and retention of top-tier law enforcement personnel.
- ▲ Professional development and ongoing training to enhance officer preparedness.
- ▲ Community partnerships to strengthen relationships and improve public trust.
- ▲ Employee wellness initiatives to maintain officer morale and performance.
- ▲ Efficient administration of programs such as red-light cameras, automated speed enforcement, and residential safety services.

ORGANIZATIONAL STRUCTURE



The organizational structure visually illustrates the department's chain of command. The chart depicts clear leadership and streamlined operations within the department. Coordination within the department from the chief of police to the crossing guards has been integral to the department's success.

This structured approach to leadership ensures that all aspects of the department operate efficiently and effectively. Everything in the sphere of operations was well orchestrated, from patrol operations to administrative services. With a strong foundation, our department continues to progress safety, service, and mission-driven innovation. It is a duty and obligation that the department has carried from progressive regimes and continues to keep the flame on.



TRAINING AND DEVELOPMENT HIGHLIGHTS

In 2024, every member embraced a culture of training and professional development. It is through this positive culture that the department has been able to maintain a tremendous track record throughout the year. The department implemented a strategic approach to positively impact its operations, fostering the development of employee skill sets and ensuring compliance with Maryland Police and Corrections Training Commission (MPCTC) standards. The Police One Academy, an online learning portal, remained a key tool in meeting monthly training objectives for all personnel. Every employee completed both in-service training and annual firearms qualifications through a combination of in-person and virtual courses.

To prepare for the diverse challenges encountered during patrols, the department actively sought additional training opportunities designed to challenge officers and enhance their professional capabilities.

Specialized Training Completed in 2024

NAME	TRAINING
Cpl. P. Shepherd	National Traffic Incident Management Responder Course, Firearms Instructor School & IPMBA Police Cyclist Course
Sgt. N. Griffith	Aspiring Leaders Training Conference
E. Gilead	Law Enforcement Administrative Professionals Conference

The department reinforced its commitment to recruiting, retaining, and hiring officers who value continuous learning and demonstrate critical thinking in decision-making while upholding the principles of community policing, constitutional fairness, and justice for all.

2024 Personnel Changes

NAME	STATUS	DATE
L. Deshields	Resigned	06/07/2024
H. Baker	Resigned	07/01/2024
S. Brothers	Hired	07/04/2024
J. Morgan	Hired	10/10/2024
R. Jarrell	Hired	10/10/2024
K. Jones	Retired	10/31/2024

Mandatory MPCTC In-Service Training

During 2024, all sworn personnel completed 24 hours of required MPCTC in-service training conducted in May, September, and October. To better equip police for the obstacles faced during patrols, they pursued additional training opportunities. These programs were aimed to boost officers' abilities and professional progress. The training covered diverse areas that included:

- ▲ Legislative Updates
- ▲ Implicit Bias Policing (Fair and Impartial Policing)
- ▲ Bloodborne Pathogens and Law Enforcement Emergency Medical Care (LEEMC), including CPR, Stop the Bleed, and AED use.
- ▲ Anti-Discrimination and Sensitivity to Cultural and Gender Diversity, including LGBTQ+ awareness
- ▲ Interview and Interrogation Techniques
- ▲ Electronic/Cyber Stalking Investigations
- ▲ Patrol Officer Readiness, DUI Enforcement, SFST, ASP Baton, and Use of Force/De-escalation Strategies



Training Hours Overview

The department's commitment to professional development exceeded the minimum state training requirements, with 633 hours of training completed. This is considerably higher than the 18-hour state mandate. Below is a breakdown of training distribution.

Training Courses Completed in 2024

TRAINING TITLE	HOURS COMPLETED
Absorbent and Spills	2
Overcoming Resistance: Start with Mental Preparation	1
Ambush Awareness and Preparation	1
De-escalation and Minimizing the Use of Force	2
Field Training & Evaluation Program	21
Insight Policing	48
First Line Supervisor Training	35
ADA Compliance in Business	2
Advanced Defensive Driving Techniques	1
Basic Telephone Skills	2
Bloodborne Pathogens for First Responders	1
RADAR/LIDAR Training	24
Crisis Intervention Training CIT Crisis Response	1
Communication Skills 1	4

Communication Skills 2	2
Communication Skills 3	2
Communication Skills 4	1
Community Policing	4
Community Policing Strategies	1
Dealing with Armed Suspects	1
Controlling the Situation	2
Defensive Tactics 10	1
Defensive Tactics 11	1
Defensive Tactics 12	1
Crowd Control 1	2
Crowd Control 2	2
Crowd Control 3	2
Defensive Driving Basics	1
Defensive Tactics 1	2
Defensive Tactics 2	2
Defensive Tactics 4	1
Active Shooter 1	2
Active Shooter 2	3

Active Shooter 3	1
Active Shooter 4	1
Investigative Skills 1	1
Investigative Skills 2	1
Gangs 1	1
Emotional and Psychological Disorders 2	1
Evidence Collection, Control and Storage	1
Expect the Unexpected 1	2
Active Shooter: Recognizing and Basic Response	1
Active Shooter Preparation and Response for Schools	1
Active Shooter: Phases and Prevention	1
Business Writing Basics	1
Campus Policing	1
Dispatch Communications 1	1
Environmental Crimes 1	1
Firearms 1	1
Firearms 2	1
Firearms 3	2
Firearms 4	1

Firearms 6	1
Firearms Tactics	2
Fitness and Nutrition 1	1
Legal 1	3
Legal 2	1
Legal 3	1
Off-Duty Safety and Survival 1	1
Off Duty Safe and Ready	1
Officer Safety	1
Law Enforcement Stress Indicators	1
Leadership 1	1
Pursuit Driving	1
Preparing Your Response to Challenging Situations	1
Terrorism 1	1
Terrorism 2	1
The Will to Win 1	1
The Will to Win 2	1
The Will to Win 3	1
Traffic Stops & Safety 2	1

Traffic Stops and Safety 3	1
Traffic Stops and Safety 4	1
Traffic Stops and Safety 5	1
Use of Force Situations	1
Use of Less Lethal Force	1
Active Shooter	1
Connecting Youth and Communities with Law Enforcement (Cycle Part 3)	1.5
In Service 2024	138
Duty to Intercede	1
Taser 7 Training	12
IPMBA Police Cyclist Course	40
Firearms Instructor School	70
Aspiring Leaders Training	10
Automated Photo Enforcement Program Training	6
E-Tix Training	8
Firearms Training	38
Glock Armor Training	8
Law Enforcement Administrative Professionals Conference	16
LGIT Reasonable Suspicion	10
National Traffic Incident Management Responder	4.5
Range Qualifications 2024	32



This dedication to professional development illustrates the department's commitment to maintaining a highly trained police force prepared to address the evolving needs of the town it serves. Police face daily challenges that bring new experiences, and the department proactively prepares the team to address these developments by providing high quality training.

2024 Administrative Investigations

Professionalism, accountability, and adherence to departmental standards were the administrative guidelines for 2024. Throughout the year, we were dedicated to administrative reviews that addressed different policy breaches that led to appropriate remedial actions. The organization looked into the best ways to incorporate essential counseling, pay deductions, suspension of privileges, and resignations under investigation to guarantee that everyone kept the highest standards of responsibility and honesty. As a police department, fostering increased efficiency and compliance for improved outcomes was

crucial. Key areas of concern were neglect of duty, improper use of department resources, failure to file necessary reports, body-worn camera infractions, and non-compliance with training standards. These are areas the department will continue to focus on in the future to ensure a seamless transition. Each case was examined by established departmental policies and personnel guidelines. This standard was deployed to ensure that all its processes maintain the department's adherence to openness, ethical behavior, and operational excellence.

ACTION TAKEN	INVESTIGATIVE FINDINGS
Resigned Under Investigation	Improper Use of the Internet or Other Communications
Counselling	Body Worn Camera Violations
3 Day Pay Loss	Neglect of Duty
Counselling	Abuse of Sick Leave
2 Day Pay Loss	Neglect of Duty/Unsatisfactory Performance Failure to abide by the Records and Record Retention Policy
30 Days Suspension of Take-Home Vehicle Privileges 2 Day Pay Loss	Unauthorized Use of Department Resources
Counselling	Failure to submit reports
Counselling	Failure to submit reports and daily logs Outstanding reports
Counselling	Failure to complete duties and responsibilities
Suspension	Failure to report for duty
Counselling	Failure to meet department expectations
Counselling	Failure to notify supervisor of vehicle accident

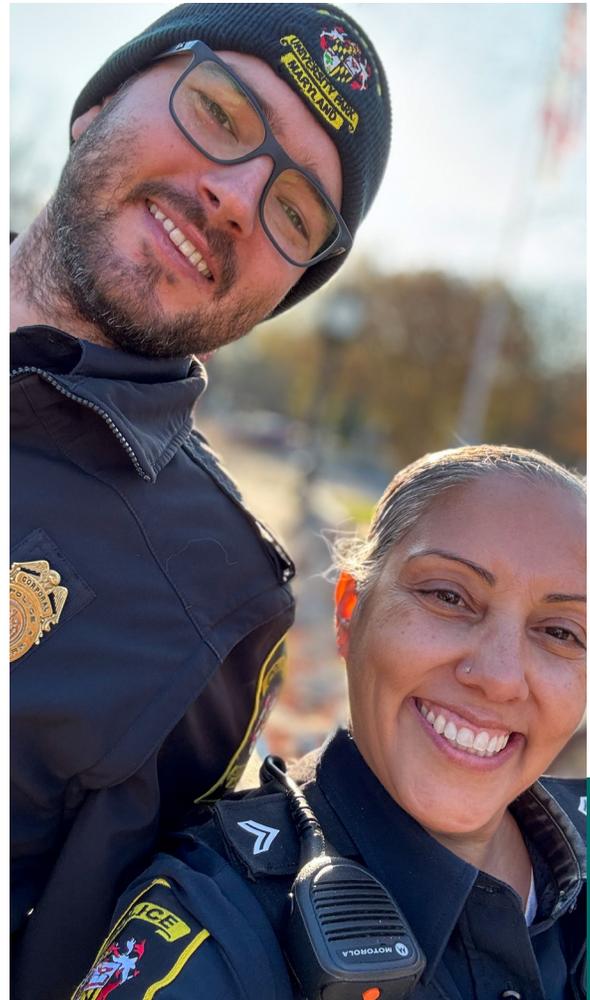


COMMUNITY CONNECTIONS

Strengthening Engagement in University Park

The historic town of University Park continued to exemplify a strong sense of community and a shared commitment to providing a welcoming and secure environment for all. With its tree-lined avenues and close-knit communities, the town remained a place where residents and elected leaders partnered together to preserve its distinctive beauty and tradition.

The department remained steadfast in prioritizing community engagement and connection. Through participation in and hosting various events and initiatives, we strengthened relationships with residents, promoted public safety, and enhanced the overall quality of life in University Park.



Building Community Through Events and Partnerships

We collaborated with local organizations and agencies to host and participate in events that brought residents together and reinforced public safety. Some of our key community engagement initiatives included:

- ▲ Walking Wednesdays
- ▲ DEA Prescription Drug Takeback
- ▲ Nixle Alerts
- ▲ Trunk or Treat Events (Hyattsville City Police, Prince George's County Police)
- ▲ National Night Out
- ▲ Chief's Column - Monthly
- ▲ Movie Night in the Park (Partnership with UPES & MNNCP)
- ▲ Community Walks
- ▲ Shop with a Cop (Hyattsville City Police, Seat Pleasant Police)
- ▲ Santa Run (Seat Pleasant Police)
- ▲ Meadow Day (UP Standability Committee)
- ▲ Town-Wide Halloween Celebration
- ▲ Town-Wide Holiday Tree Lighting
- ▲ 4th of July Parade
- ▲ Veterans Day Observance
- ▲ Traffic Details
- ▲ Easter (UPCA)
- ▲ Come Out and Play
- ▲ Azalea Classic (UPES PTA)
- ▲ Delivery of Emergency Ordinance
- ▲ Porch Fest (UPCA)
- ▲ Yard Sales (UPCA)
- ▲ Bike Patrols
- ▲ Back to School Night at UPES



Compassion remained at the heart of our policing efforts. The department actively engaged in its initiatives to make a meaningful impact on every individual it served. We upheld the belief that understanding and empathy were key to building trust and legitimacy within the community. A connected community is the department's priority; it has seen firsthand the fruits of working with the community. This philosophy and attitude were reflected in every interaction, whether addressing residents' concerns or supporting individuals in crisis. It is also a development that was observed when participating in community events.

Officers remained focused on connecting with citizens, encouraging dignity, respect, and safety for everyone. Through good community participation, we built an environment where citizens felt heard, appreciated, and supported. This is the culture needed to foster a strong connection between the community and the police department.

The department strengthened its focus on community participation by deploying the Community Emergency Response Team (CERT) to help with public events and crises. The CERT team's participation illustrated the department's dedication to readiness and teamwork. Whether ensuring safety during the Fourth of July Parade, or supporting other town-wide events such as Halloween and the Azalea Classic, the CERT team played a vital role in creating safety within our community.

Through these programs, the department stressed its purpose of safety, engagement, and collaboration. We remained dedicated to working alongside residents, community partners, and local organizations to build a stronger and safer University Park.



TRAFFIC SAFETY AND CRIME OVERVIEW

We remained committed to ensuring the safety and security of residents and visitors throughout 2024. During the year, our department responded to 9,946 calls for service. The response underscores our commitment to proactive policing, crime prevention, and community engagement. This move was conducted swiftly to ensure increased outcomes. Officers conducted 7,658 premise inspections, 154 house checks, and handled 347 police inquiries.

Crime trends were broadly consistent, with 23 recorded larcenies, five motor vehicle thefts, and four breaking offenses. There were no reports of serious crimes such as homicide, rape, or assault. Traffic enforcement played a significant part in preserving road safety, with police executing 658 traffic stops, resulting in 278 state citations, 1,228 warnings, and 63 safety equipment repair orders. Additionally, officers issued 46 parking citations and responded to 134 traffic complaints during the year. Beyond traditional law enforcement, the department provided valuable community services, including 12 notary services, 50 vehicle releases, and 56 MVA releases. Public safety initiatives, including house checks and traffic enforcement, continued to be instrumental in enhancing the town's overall safety and well-being.

The Police, Traffic, and Public Safety Committee, in partnership with the University Park Police Department, implemented key initiatives in 2024 to enhance public safety and traffic enforcement.

A new crosswalk was installed on Queens Chapel Road to improve pedestrian accessibility and safety in a high-traffic area. This project aligns with the Town's broader traffic-calming measures to create safer, more walkable streets for residents, students, and visitors.

Additionally, the Town Council approved an ordinance for stop sign cameras to address concerns over traffic violations and improve enforcement.



Multi-Jurisdictional Traffic Detail Operation

In response to increasing traffic-related concerns along Baltimore Avenue, East-West Highway, and Adelphi Road, the department coordinated a multi-jurisdictional traffic detail operation in collaboration with the Hyattsville City Police Department, Riverdale Park Police Department, and the Maryland State Police. This operation targeted speeding, inattentive and aggressive driving, loud exhausts, and incidents of driving under the influence (DUI). This initiative reflected our commitment to regional cooperation in addressing public safety concerns and ensuring safer roadways for all.



Looking Ahead

We remain dedicated to leveraging data-driven strategies and community partnerships to enhance public safety. By prioritizing visibility, responsiveness, and proactive engagement, the University Park Police Department remains dedicated to fostering a safe and connected community.

Technological Advancements

In 2024, our department made a significant advancement in our commitment to transparency, accountability, and enhancing officer safety by partnering with Axon to install state-of-the-art Fleet 3 dash cameras in all of our patrol vehicles.

The Fleet 3 dash cameras provide cutting-edge video evidence capabilities that are invaluable during traffic stops, emergency responses, and other critical scenes. By recording high-definition video and audio, these cameras ensure that key moments of police interactions are captured with clarity and accuracy. This footage plays a crucial role in supporting investigations, resolving disputes, and protecting both officers and civilians.

One of the standout features of the Fleet 3 cameras is their ability to securely upload video evidence in real time. This capability allows our department to swiftly access and store footage, reducing the time lag between an incident occurring and evidence being reviewed. Not only does this streamline case documentation and improve response times, but it also ensures that crucial evidence is safely stored and readily available.



Additionally, Axon's Fleet 3 system is continuously updated with new features and improvements. This commitment to ongoing development guarantees that our investment in this technology remains secure, up-to-date, and effective. The regular software updates not only enhance camera functionality but also ensure compliance with the latest security standards, further protecting the integrity of the data collected.

By equipping our fleet with these advanced dash cameras, we are reinforcing our department's dedication to transparent, accountable, and community-oriented policing. The implementation of the Fleet 3 system underscores our proactive approach to embracing technology that safeguards both the public and our officers, while providing clear, indisputable evidence when it matters most.



2024 Department Activities

▲ Police Inquires	347
▲ Notary Services	12
▲ Residential House Checks Submitted	154
▲ University Park Parking Citations	46
▲ Parking Hearing Requests	5
▲ Parking Violation Warnings	74
▲ Traffic Violation Warnings (Non-electronic)	52
▲ Vehicle Releases	50
▲ University Park Paid or Court Resolved Parking Citations	18
▲ MVA Flag Releases	56
▲ Vehicles Scrapped	6
▲ Premise/House Checks Completed	7,658
▲ Total Case Reports Written	128
▲ Red Light Citations Issued	518
▲ Red Light Citations Paid	370
▲ Automated Speed Enforcement Citations Issued	17,455
▲ Automated Speed Enforcement Citations Paid	11,317

2024 Calls for Service

Incident Type and Total

▲ 911 DISCONNECT	65
▲ ACCIDENT	75
▲ ADDED INFORMATION	1
▲ ANIMAL COMPLAINT	37
▲ ANIMAL COMPLAINT COMBINED	1
▲ ARMED PERSON	5
▲ ASSAULT	1
▲ ASSIST	16
▲ ASSIST FIRE EMS	4
▲ ATT SUICIDE COMBINED	3
▲ BIKE PATROL	2
▲ BREAK IN IN PROGRESS	10

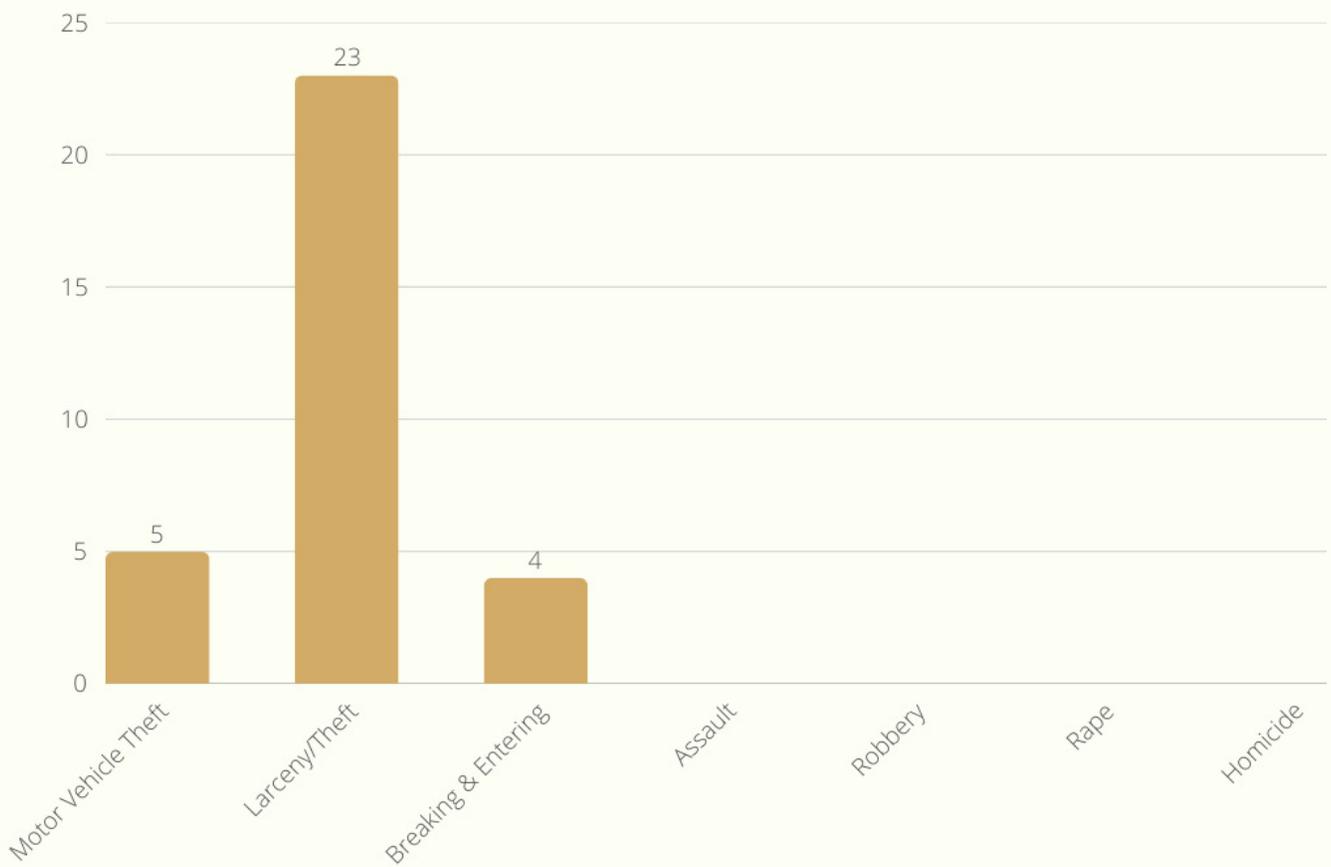
▲ BREAK IN REPORT	1
▲ CHECK WELFARE	21
▲ CHECK WELFARE COMBINED	15
▲ CHECK WELFARE MENTAL	1
▲ CHECK WELFARE VIOLENCE	2
▲ CROSSING GUARD ASSIGNMENT	47
▲ CW18	593
▲ DEATH REPORT	2
▲ DEATH REPORT COMBINED	1
▲ DEPT ACCIDENT PD COMBINED	1
▲ DISORDERLY	34
▲ DOMESTIC	6
▲ DOMESTIC STANDBY	2
▲ FAMILY DISPUTE	7
▲ FIGHT	4
▲ FIGHT COMBINED	1
▲ FOUND	18
▲ FRAUD	10
▲ GUNSHOTS	5
▲ HIT AND RUN	20
▲ HIT AND RUN W/INJURY COMBINED	1
▲ LOCKOUT	3
▲ LOST PROPERTY	3
▲ LOUD MUSIC COMPLAINT	5
▲ MISC CALLS	1
▲ MISC POLICE INCIDENT	55
▲ MISSING PERSON	4
▲ MOTORCYCLE ACCIDENT COMBINED	3
▲ MOTORCYCLE ACCIDENT	1
▲ NEIGHBOR COMPLAINT	3
▲ NOISE COMPLAINT	9
▲ NOTIFICATION	3
▲ OVERDOSE ALS COMBINED	1
▲ OVERDOSE BLS COMBINED	2
▲ PARKING ENFORCEMENT	4
▲ PARTY COMPLAINT	1
▲ PAST SUSPICIOUS PERSON	1

▲ PEDESTRIAN STRUCK COMBINED	1
▲ PREMISE CHECK	7,658
▲ PROPERTY DAMAGE	7
▲ REPORTED CARJACKING	1
▲ RESIDENTIAL ALARM	21
▲ RESIDENTIAL PANIC ALARM	1
▲ SCHOOL ALARM	2
▲ SHOOTING COMBINED	1
▲ STOLEN VEH	10
▲ SUBJECT STOP	10
▲ SUICIDE	1
▲ SUSPICIOUS AUTO	84
▲ SUSPICIOUS OCC AUTO	23
▲ SUSPICIOUS PERSON	25
▲ T - Traffic Stop	658
▲ TEXT REQUEST FOR EMER SERV	1
▲ THEFT FROM AUTO	17
▲ THEFT FROM AUTO JO	1
▲ THEFT J O	2
▲ THEFT REPORT	11
▲ THREATS COMPLAINT	2
▲ TRAFFIC ASSIGNMENT	45
▲ TRAFFIC COMPLAINT	134
▲ TRAFFIC HAZARD	4
▲ TRANSFER TO HYATTSVILLE CITY	6
▲ TRANSFER TO RIVERDALE PARK	2
▲ TRASH DUMPING COMPL	1
▲ TRESPASSING COMPL	3
▲ TRUANCY	1
▲ UNKNOWN TROUBLE	52
▲ VANDALISM	17
▲ VEHICLE ACCIDENT	8
▲ VEHICLE ACCIDENT COMBINED	17
▲ VEHICLE ALARM	1
▲ WARRANT INVEST	1
▲ WIRES DOWN	5
▲ WIRES DOWN COMBINED	1
Total Calls for Service	9,946

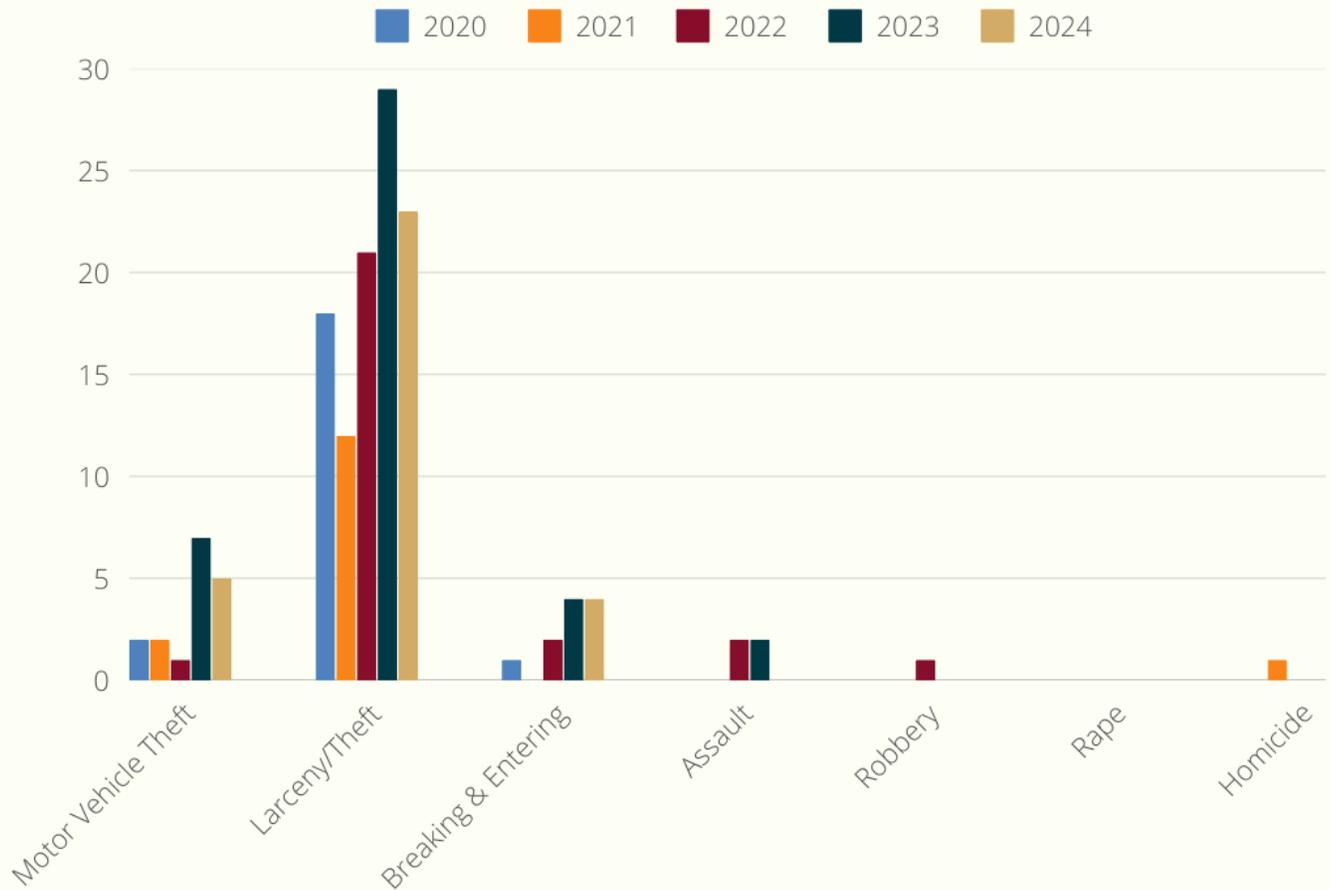




Part One Crimes 2024



Part One Crimes Comparison 2020-2024



2024 Traffic Report

- ▲ Traffic Stops
- ▲ State Citations Issued
- ▲ State Warnings Issued
- ▲ Safety Equipment Repair Orders Issued
- ▲ Driving Under the Influence

658
278
1,228
63
3

CODE COMPLIANCE

The Part-Time Code Compliance Officer maintained a crucial aspect of the Town of University Park's commitment to preserving community standards and assuring compliance with established ordinances. It is an establishment that saw the Code Compliance Officer as critical in enforcing various activities within the town. For instance, construction, health, and fire safety rules were derivatives that the program engaged in. The Code Compliance Officer extended to rental and owner-occupied houses and unimproved buildings. This was an essential step to help everything run smoothly. It's a measure the community values and fully supports. These efforts, governed by Town laws and regulations, helped preserve a safe, well-kept, and visually pleasant environment for all residents. The department hopes to continue improving more of these efforts in subsequent years to influence continuous improvements.

University Park continued to be famous for its beauty and character by offering a distinctive collection of historic residences representing the town's rich architectural legacy. History is part of a great community, for it helps the community understand its origin and project its future direction. Preserving these ancient houses needed a careful balance between contemporary safety regulations and respect for the town's past. Damage to these artefacts would destroy a heritage and way of life that has existed for years and erase memories. The Code Compliance Officer maintained this balance by ensuring all properties adhered to safety and maintenance regulations while retaining the town's unique beauty. This was carried out in both historical and contemporary properties to guarantee sustainability.

The Code Compliance Program protected the integrity of University Park's historic and residential zones. Such initiatives are substantial for any institution to foster their performance. This critical creation helped the department build strong ties and improve community efforts. The department achieved this through rigorous enforcement of town ordinances and proactive community participation. Such variables are entities that other departments can borrow to further their efforts. By guaranteeing compliance with current standards while keeping the town's charm, University Park remains a safe, inviting, and beautiful place to live. The spirit, culture, and attitude exhibited by the are a force that continues to attract success and sustainability in the area.



Code Compliance Activities in 2024

▲ Violation Notifications Issued	71
▲ Tall Grass Notifications Issued	33
▲ Rental License Inspections Conducted	67
▲ Rental Re-inspections	28
▲ Rental Licenses Issued	58
▲ Rental License Inquiries	31
▲ Resident Inquiries Addressed	75
▲ Permit-Related Inquiries Answered	62
▲ Permits Reviewed and Approved	56





